

Betts Avenue News

Opening Hours – Monday – Friday 08:30am – 6pm

FLU CLINIC 2020

OVER 65's

5TH – 9TH OCTOBER 2020

BOTH SITES

Adults 65 and over. Patients with chronic illnesses. Pregnant women.

UNDER 65's

19TH – 23RD OCTOBER 2020

BOTH SITES

Who is eligible?

How will the clinics work?

All clinics will operate on a one way system.

Kenton – Patients will enter via the main car park entrance at their appointment time. They will then exit via the side doors (Sherringham Avenue)

Benwell – Patients will enter via the main entrance at their appointment time. They will then exit via the side doors.

Whilst waiting for your flu jab you will **NOT** be able to sit in the waiting room.

If you are unable to use the stairs to access the building please contact reception and an appointment will be organised during a normal clinic.

Please have your arm ready for the flu jab (take any layers off whilst you wait)

Face masks must be worn in the surgery at all times. The surgery cannot provide patients with face masks.

NASAL FLU CLINIC 2020

Who is eligible? - Children 2 & 3 years old/Under 18's who have a chronic illness.

21ST SEPTEMBER 2020

BOTH SITES

23RD SEPTEMBER 2020

BOTH SITES

Surgery Closures

Friday 25th December 2020 – ALL DAY

Monday 28th December 2020 – ALL DAY

Friday 1st January 2021 – ALL DAY

www.bettsavenue.nhs.uk

Contact Us

Kenton – 01912461546

Kenton Fax – 01912461550

Benwell – 01912742767

Benwell Fax - 01912740244

bettsavenue@nhs.net

COVID 19

Please remember although the surgery is open we are not operating a “normal” service.

GP Appointments

If you need to speak to a GP, please contact the surgery and the next available telephone consultation will be booked. The GP will only invite you into the surgery if it is necessary.

Nurse Clinics

The nurses are running reduced clinics to allow time for cleaning in between patients.

Appointments that have resumed include BLOODS/BP/ECG/UTI/DRESSINGS/CONTRACEPTION/SMEAR/INJECTIONS. If you require an appointment with the nurse, please contact reception.

The doors at the surgery are closed.

Please only attend the surgery if you have been instructed to by a GP or nurse.

Patients attending the surgery must wear a face mask and gain access to the building by using the intercom.

E-CONSULT

The E-CONSULT service is an online tool that allows you to contact the surgery without picking up the phone.

The E-CONSULT service allows you to request...

- Help for your condition
 - General advice
 - Help for your child
- Administrative help such as an extension on your sick note

You are also able to attach photos of your condition/ailment for the GP/Nurse to see.

No log-in details are needed and you will receive a response within 48 working hours.

To submit an E-CONSULT visit www.bettsavenue.net

**FACE MASK OR
FACE COVERING**



**MUST BE
WORN
TO ENTER**

NHS Campaigns 2020

Stoptober

1st – 28th October

World Mental Health Day

10th October

International Stress Awareness Week

2nd – 6th November

Alcohol Awareness Week

16th – 22nd
November

World Aids Day

1st December

NHS